

EVE 5.9.1 Enhancements

1. Support for MailChimp v2.0

Since version 5.8, EVE has included support for the MailChimp email system. Until now it has used version 1.3 of MailChimp. We have now upgraded to use version 2.0 – the latest version. This adds support for the full range of MailChimp’s data centers and has speed and reliability benefits.

2. Current Cost Price

When EVE needs to determine the current Cost Price on an item (e.g. when calculating discounts, etc.) it has always matched the Cost Price Level set on the Supplier form against the Level set on the Prices tab of the Stock Item. E.g. if there are 3 cost prices set on the Stock Item for Levels 1, 2 and 3 and the Supplier has Level 2 set, EVE will use the Level 2 price.

Stock Item: Avid - SM

General Stores Suppliers Prices Stock Levels Serial Nos Packages Links Documents EVE OnLine Chart History

North Store

Retail Prices

Show Price in EVE OnLine? ☒

Sales Tax Standard Rate Define Tax on Stock Type form. [Click here](#) to open.

Price Type	Unit Price	Inc. Tax	Status
Retail.	\$588.00	\$636.51	Price Set
Agent..	\$588.00	\$636.51	Use Retail
Dive Master	\$529.20	\$572.86	Divemaster

East Store North Store South Store West Store

Cost Prices

Cost Price Level 2

Purchase Tax No Tax

Cost Price	Inc. Tax	Level
\$249.90	\$249.90	1
\$229.00	\$229.00	2
\$209.00	\$209.00	3

Sherwood Scuba

New Save Close

While that is the ‘correct’ thing for EVE to do, it has lead to cases where stores have had an incorrect Level set on the supplier so no matching cost price was found leading to EVE using 0 as the Cost Price. That can result in misleading profit figures as the Cost price is written to the invoice at the time of the sale.

So, in EVE 5.9.1 we have relaxed the rules on how the current Cost Price is determined. If there is a match on the Level, EVE will use the matching Cost Price as it always has. However, if there is no Level match, EVE will now use the lowest, non-zero cost price on the stock item instead. If you don’t like this new method it can be overridden so that a match on Level must be present. Contact Integrated Scuba Systems if you want that to be the case.

3. Translate option

Now that EVE has been translated into Spanish and Italian, the Translate option (right click on a label in EVE and click Translate) has been changed so you must choose the Language that the translation refers to.

4. EVE Agent changes

The main form of the EVE Agent has been tidied up so some of the ‘techie’ columns have been removed from display and the Description column has been added. Also, for EVE OnLine users, it’s now possible to include customers’ EVE OnLine password in auto-emails. E.g. when a new customer record is added to the database, you could have EVE auto-generate an EVE OnLine username and password and send an auto-email at the end of the day to the customer saying “thank you for shopping with us – visit our online store and login using username XXX and password YYY”

5. Log File

In previous versions of EVE, when you clicked the EVE icon at the top right of the program, there was an “Email log file to ISSYS” option. That relied on the store having previously entered their email account details in EVE otherwise the email could not be sent. We have now replaced that option by one called "Upload Log File to ISSYS" which sends the log file by FTP to our server and requires no account details to be present.

Issues Resolved

In previous versions of the EVE Agent, if a very long campaign name was specified, the email would not be sent. This has been resolved. MailChimp defines the maximum campaign name length to be 100 characters.

In EVE 5.9 there was an issue with setting multiple Course Module Costs at the same time. This has been resolved.

In EVE 5.9 there was an issue with blank images resulting when acquiring a student image on the customer form in some cases when EVE was being run in a Virtual Machine. This has been resolved.

In EVE 5.9 there was an issue with the call to Initialize TAPI (Telephony Application Program Interface) – only supported on Windows XP. This has been resolved.

In EVE 5.9 the Copy Profile to Future Trips button was missing in the Profile section of the Customer form. This has been added.

In EVE 5.9 there was an issue with the cost price that was used on Transfers when multiple items were being transferred. This has been resolved.

In previous versions of EVE there was an issue merging Ongoing Invoices issue if one or more items had been Refunded on one of the invoices being merged. This has been resolved.

In EVE 5.9 an error was shown in some circumstances when a job was opened on the Tasks tab of the EVE Agent. This has been resolved.

In EVE 5.9 an error was shown when using the Pricing wizard to update retail prices using a cost price based formula if no cost price was set for an item.

In previous versions of the EVE Agent the email expiry date did not work as expected in some cases when the email job was set to run on a particular day of the month (rather than the usual option to run every day). This was been resolved.

In EVE 5.9 the calendar shown when selling a day-trip (charter) did not correctly highlight days when trips were defined. In addition, when first loaded, the calendar on the booking wizard did not necessarily highlight today. These 2 issues have been resolved.

In EVE 5.9 an error resulted in some cases when a Task was copied and pasted on the Calendar. This has been resolved.